

**Recipients of the Caring Commuter Award, Caring Commuter Champion
(Inspirer) Award, and Caring SG Commuter Partners Award**

CARING COMMUTER AWARD 2024

Ten commuters were presented with the Caring Commuter Award 2024 at an award ceremony held at Bedok Town Square on 9 November 2024.

Richard Magnus Award for the Outstanding Caring Commuter

2 The “Richard Magnus Award for the Outstanding Caring Commuter” was awarded to Ms Siti Rabi'ah Bte Mohamad Yazid for going the extra mile to help an elderly woman who fell, by accompanying her to the hospital.

Caring Act	Winner
Ms Siti Rabi'ah Bte Mohamad Yazid was waiting for her bus at Bukit Merah Bus Interchange on 5 January 2024 when she witnessed an elderly woman, who appeared to be in her 70s, falling down. She attended to the elderly woman, who was in pain, and comforted her. Siti even boarded the ambulance to accompany the elderly woman to the hospital. Despite missing several buses and changing her own travel plans, Siti's priority was to ensure the well-being of the elderly woman throughout the incident.	Ms Siti Rabi'ah Bte Mohamad Yazid

Commendation Award

3 Nine other commuters were recognised for their caring acts, and received commendation awards. They included six students from Pasir Ris Crest Secondary School who assisted an elderly man at Pasir Ris Bus Interchange, two commuters who attended to a lady who was feeling unwell on board a train travelling toward Holland Village MRT station, and a female commuter who helped an elderly man who fell and injured himself outside Sengkang Bus Interchange.

Caring Act	Winner
In July 2024, six Pasir Ris Crest Secondary School students approached the Passenger Service Centre (PSC) at Pasir Ris Bus Interchange to inform the interchange staff that they had spotted an elderly man, who appeared to be injured. The students then helped the elderly man, who was mute and partially blind, to a seat near the PSC at the request of the interchange staff. Both the students and the interchange staff attempted to contact the elderly man's next-of-kin. The interchange staff also called for the paramedics and informed TransCom to attend to the elderly man's injuries. While waiting	Mr Aiden Koo Zheng Tze
	Mr Choy Hong Wei Jarren
	Ms Clara Lee Xuan Le
	Mr Lai Siu Pak

<p>for the paramedics to arrive, one of the students chatted with the elderly man and the other students filled up the elderly man's empty bottle with water. The students only left when the paramedics arrived to bring the elderly man to the hospital.</p>	<p>Ms Suhela Kaur Bhasin</p>
<p>On 8 April 2024, Mr Tan Chee Keong (Calvin) was on the train when he encountered a lady who was feeling unwell. Calvin took the initiative and asked fellow commuters to make space for the lady to sit down. Calvin then pressed the Emergency Communications Button nearby to notify the staff on duty.</p> <p>When the train stopped at Holland Village MRT Station and commuters were asked to disembark the train, some commuters helped the lady out of the train cabin and left her on the platform floor. Seeing that no other commuter remained with the lady, Calvin went forward to reassure her that help was on the way and gave her water to drink.</p> <p>Ms See Li Ling had alighted the train at Holland Village MRT Station and was walking past Calvin and the lady commuter. Li Ling stepped forward to help, took the lady's pulse, and observed that the lady was still conscious.</p> <p>Calvin left when he saw Li Ling, who is a nurse, helping the lady, assured that she was in safe hands.</p> <p>Li Ling then took out her medicated ointment and helped to apply it onto the lady's forehead and neck, before massaging her limbs to improve her blood flow. Li Ling left only after paramedics arrived.</p>	<p>Mr Quek ZiJun, Elrick</p> <p>Mr Tan Chee Keong (Calvin)</p> <p>Ms See Li Ling</p>
<p>On 26 March 2024, Ms Nurasyikin Binti Jamaludin saw an elderly man, who was travelling with his young grandson, trip and fall outside Sengkang Bus Interchange. Nurasyikin noticed that the elderly man was bleeding on his eyebrow and shouted for help. She used the man's grandson's blanket to apply pressure on the injured man's head to stop the bleeding.</p> <p>The bus interchange staff called for an ambulance and helped to converse in Mandarin with the elderly man. Nurasyikin left when the paramedics conveyed the grandfather to the hospital.</p>	<p>Ms Nurasyikin Binte Jamaludin</p>

5 The Caring Commuter Award was first launched in 2019 to recognise public transport commuters who have demonstrated acts of care during their daily commute. The award aims to generate greater awareness and encourage the involvement of the whole community to practise and promote caring behaviour. More information on past winners can be found on <https://www.caringcommuters.gov.sg/awards>

6 Following the call for nominations for Caring Commuter Award 2024 from May to July 2024, the Caring SG Commuters Committee received 168 nominations from both members of public and public transport operators. All nominations were evaluated based on the impact of the act of care to the person being assisted, the effort that was undertaken by the caring commuter, and the situation at hand.

7 For the third consecutive year, the Caring Commuter Award ceremony was held at the launch of the Caring Commuter Week organised by Caring SG Commuters Committee. Mr Chee Hong Tat, Minister for Transport and Second Minister for Finance, was the Guest-of-Honour at the event and presented the trophies and certificates to the winners. Mr Baey Yam Keng, Senior Parliamentary Secretary for Ministry of Transport & Ministry of Sustainability and the Environment; and Ms Janet Ang, Chairperson of the Public Transport Council and Caring SG Commuters Committee, were also present at the award ceremony.

CARING COMMUTER CHAMPION (INSPIRER) AWARD

8 Eight Caring Commuter Champions were also nominated as “Inspirers”, based on their active involvement in the caring commuter movement.

Name	Writeup
Warren Sheldon Humphries Community and Partnerships Lead at Tribe Pte Ltd / Motivational Speaker	<ul style="list-style-type: none"> • Active volunteer with LTA • Participated in Wayfinding Trial and Platform Gap Focus Group Discussions in 2024) • iChamp with SG Enable
Dennis Teo Former IT Manager	<ul style="list-style-type: none"> • Active volunteer with LTA • Participated in Assembly Talks at St Patrick’s School and Wayfinding Trial in 2024 • iChamp with SG Enable
Titus Chang HOD/Teacher at CHIJ Toa Payoh	<ul style="list-style-type: none"> • Advocate of Caring Commuter Movement in CHIJ Toa Payoh • Incorporates the Caring Commuter Champion (CCC) as a key part of CHIJ Secondary’s annual values in action initiatives since April 2023 • Actively involves Parents Support Group in participating as Caring Commuter Champions (CCCs)

<p>Mike Goh</p> <p>Retiree</p>	<ul style="list-style-type: none"> • Active volunteer with LTA • Participated in photoshoot in 2022 and Focus Group Discussions in 2023 • Mike is also passionate in promoting CCC when he was invited to Mediacorp's Channel 8 TV programme to share his volunteering experience
<p>Lorna Alano</p> <p>IT Support Professional</p>	<ul style="list-style-type: none"> • Active Volunteer with LTA • Attended the Project X100 event on 9 July 2023 • Was featured in the article on CCSC Web Portal: www.caringcommuters.gov.sg/in-the-spotlight/lorna
<p>Benedict Tan Bao Hong</p> <p>Bus Captain, SMRT</p>	<ul style="list-style-type: none"> • Outside of his role of being a Bus Captain, in his free time, Benedict would volunteer to speak at school assemblies and learning journey where he advocates for Caring Commuter initiatives, Helping Hand cards and bus safety.
<p>Andrea Louise Paulo</p> <p>Senior Executive, Customer Service and Communications, SBST</p>	<ul style="list-style-type: none"> • Actively promotes the Caring Commuter movement by encouraging school partners and students to join as Caring Commuter Champions. • Other than being a Travel Buddy and always inspiring her fellow team members to do their part as a Caring Commuter Champion, Andrea also frequently supports in activities such as Find Your Way" Experiential Learning Programme, Waymap-SG Trial.
<p>Kishon Chong</p> <p>Customer Experience & Inclusivity Officer, TTS</p>	<ul style="list-style-type: none"> • Actively promotes the Caring Commuter Champion initiative, encouraging colleagues to join as CCCs and reminding everyone to be inclusive • Outside of his work, Kishon would also promote the CCC initiative when attending talks, disability programmes • Kishon is also SPD's Inclusivity Champion and SG Enable's iChamp

CARING SG COMMUTERS PARTNERS AWARD

9 The inaugural Caring SG Commuters Partners Award was also presented at the launch of Caring Commuter Week 2024. The Caring SG Commuters Partners Award recognises the efforts of our partners who have been actively supportive of the Caring SG Commuters Movement and made significant contribution to promulgate the movement to a wider audience. In the first edition of the award, Lianhua Primary School, National University Health System and Republic Polytechnic were recognised for collaborating with the Committee to co-create projects over the years to raise awareness on the importance of fostering a caring commuting culture on public transport.

The winners of the award are listed below:

Lianhua Primary School

Since 2022, Lianhua Primary School has adopted the CARE Ride @ South West initiative, which aims to encourage inter-generational bonding among commuters - for younger commuters to be empathic and more mindful of senior commuters in their midst, and to have more empathy and willingness to help. Every year, together with other like-minded partners, Lianhua Primary School organises the CARE Ride @ South West event, which brings together seniors from the Hillgrove precinct to accompany them on train and bus rides and guide them on how to commute safely and independently on public transport.

National University Health System

The National University Health System (NUHS) has been an active supporter to promote the “May I Have a Seat Please” Scheme throughout their network. The scheme was widely publicised through print and online platforms at hospitals and polyclinics under their cluster, to (i) raise awareness amongst patients who need the support of this identifier and (ii) encourage both patients and staff to give up their seat to those who need it more.

Republic Polytechnic

Republic Polytechnic (RP) had been a staunch supporter of the Caring SG Commuters Movement since 2020, engaging more than 180 RP students till date. To promulgate the movement outside the school, they also designed the Mural Artwork for Woodlands Integrated Transport Hub, which highlighted how commuters can show simple acts of care. The team also developed Project CompassioNATION – a simulation workshop on how to help vulnerable commuters & commuters with disabilities. RP had conducted the Project CompassioNATION workshop for other partners.

10 The Committee has worked with a growing number of partners over the years, from just three in 2017 to 136 this year. The partners play a crucial role in driving the Caring SG Commuters movement and reaching out to more commuters from all walks of life. The Caring SG Commuters Partners Award is one way the Committee

recognises and shows our appreciation to our partners. Through the award, the Committee hopes to encourage more partners to come join us to promote a caring commuting culture within their organisation and with their stakeholders.